



Online Safety Guide for Parents and Carers

Helping you to keep children safe on Social Media

- Research the age restrictions of apps – don't rely on the information given in app stores as it is not always correct. Apply the age restrictions given – they are given for a reason!
- Remind young people to set social media accounts to '**private**' – apps are set to '**public**' by default once downloaded.
- Do your children understand what is '**safe and unsafe**' to post online?
- Educate young people on **how** they can report their concerns online, and **who** can help.
- Parents ideally need to sit, discuss and walk through social media platforms and instant messenger apps with their children, setting up '**family safety mode**' within apps that have this feature.
- Support young people in making safe connections online, and in building healthy relationships.
- **Please don't assume all children use the internet and apps the same the same way.** Ask young people regularly where they are going online, and how they are using it.
- **Be careful sharing your location.** Ideally children and young people should have their location services switched off on their phones, or only share their location with selected family and friends only.
- Support children and young people to have a **positive** presence online, and remind them that once something is posted online it stays posted.
- Have a conversation about who your children are following, speaking to and / or engaging with online. Ask how these people make your children feel? For example, does this person you follow make you feel good or bad about yourself?
- Agree on a realistic time limit for gadgets and use of social media as a family. Encourage young people to come away from technology an hour before bedtime.

Great websites to help you keep children safe and help children keep themselves safe:

www.internetmatters.org

www.saferinternet.org.uk/advice-centre/parents-and-carers

www.childnet.com

www.net-aware.org.uk

Great apps to explore if children have mobile phones

SafeToNet - www.safetonet.com

BBC Own It – visit www.bbc.com/ownit

Download from Apple or Google Play App Store